

WALMART

Litigation Support Report

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Key Information

| Company Name | WALMART |
|---------------------|---|
| Monitored Entities | WALMART, C DOUGLAS MCMILLON, C DOUGLAS MCMILLON, C MCMILLON DOUGLAS, JUDITH MCKEENA |
| Registration Number | F00148861 |
| Other Legal Name | WALMART INC. |
| Charter Number | F00148861 |
| Establishment Date | 1971-07-01T00:00:00Z |
| Company Type | Incorporated |
| SIC Description | VARIETY STORES |

Critical Issues Summary

Walmart's Legal Challenges and Settlements

The CFPB's claims indicate that Walmart and Branch misled drivers regarding their payment options, forcing them to use costly deposit accounts without their consent. The lawsuit details that Walmart required drivers to utilize Branch accounts to receive their earnings, threatening termination for those who refused. This practice resulted in drivers incurring over \$10 million in fees to access their wages, which were often delayed or subject to additional charges when transferred to their personal accounts. The CFPB's complaint emphasizes that Walmart's actions violated federal consumer protection laws, including the Truth in Savings Act and the Electronic Fund Transfer Act.

In March 2024, reports surfaced detailing significant issues with One Finance, a banking app acquired by Walmart in 2022. Following the acquisition, customer complaints regarding fraud and poor service surged. Users reported unauthorized transactions and a lack of adequate customer support, leading to dissatisfaction with the app's security measures. The CFPB received numerous complaints about One, indicating a higher rate of issues compared to other neobanks. Walmart's management of One has been criticized for inadequate resources dedicated to resolving customer disputes, which has raised concerns about the overall reliability of Walmart's financial services.

On April 6, 2024, it was announced that Walmart agreed to a \$45 million settlement in a class-action lawsuit accusing the company of overcharging customers for certain grocery items. The lawsuit claimed that Walmart misrepresented the weights of various products, including meat and produce, leading to inflated prices. Customers who purchased these items between October 2018 and January 2024 may be eligible for cash payments as part of the settlement. Although Walmart denied any wrongdoing, the settlement was reached to avoid prolonged litigation.

In February 2017, Walmart entered into a consumer protection settlement with the state of California, resolving

^{**}Consumer Financial Protection Bureau (CFPB) Complaint**

^{**}Fraud and Customer Complaints Following One Finance Acquisition**

^{**}Class-Action Settlement for Overcharging Customers**

^{**}Settlement Regarding Misleading Environmental Claims**

allegations that it misled consumers about the environmental benefits of certain plastic products sold through its platforms. The lawsuit, which involved Walmart and its subsidiary Jet.com, claimed that the companies falsely labeled plastic items as "biodegradable" or "compostable" without meeting the necessary scientific standards. The settlement prohibited Walmart from making such claims in the future without appropriate certification, highlighting ongoing scrutiny regarding the company's environmental practices.

Ongoing Issues with Financial Practices and Consumer Protection

Walmart's financial practices have come under increasing scrutiny, particularly concerning its partnerships with financial technology companies. The company's efforts to expand into the financial services sector have led to various legal challenges and consumer complaints. The CFPB's actions against Walmart and its financial affiliates reflect a broader concern about the company's commitment to consumer protection and ethical business practices. Reports indicate that Walmart's financial services have been marred by incidents of fraud and customer dissatisfaction, raising questions about the effectiveness of its oversight and management strategies.

Walmart Delivery Driver Fraud Scheme

On February 25, 2025, a Walmart delivery driver named Jeremiah Boyer was arrested in Port St. Lucie, Florida, for allegedly defrauding the company through a delivery scheme. The investigation revealed that Boyer had been intentionally failing to deliver heavy items while still collecting additional fees for these supposed deliveries. Since April 4, 2024, he completed 874 orders that included heavy items, resulting in over \$52,800 in fraudulent fees. Walmart's Global Investigations team initiated the inquiry after noticing discrepancies in the delivery records. Boyer reportedly used fake identities and multiple accounts to place these orders, including those of acquaintances. In one instance, he marked 60 cases of bottled water as "not found" but still collected a \$47 delivery fee. When apprehended, Boyer claimed he did not believe he had committed a crime.

Allegations of Complicity in Fraudulent Money Transfers

A significant issue arose regarding Walmart's involvement in a money transfer scam that allegedly defrauded millions of consumers. Reports indicated that Walmart may have been complicit by failing to address fraudulent transactions processed through its financial services, particularly those linked to third-party money transfer services like MoneyGram. The Federal Trade Commission (FTC) suggested that Walmart's policies allowed for a safe haven for fraudsters, enabling them to exploit the system. The FTC has filed a case against Walmart, demanding restitution for affected consumers and civil injunctions against the company. This situation highlights concerns about Walmart's operational oversight and the potential financial gains the company may have accrued from these transactions.

Settlement Over Foreign Corrupt Practices Act Violations

On June 20, 2019, Walmart entered into a global settlement with the U.S. Department of Justice (DOJ) and the Securities and Exchange Commission (SEC), agreeing to pay \$282 million to resolve allegations of violations of the Foreign Corrupt Practices Act (FCPA). The investigation revealed that from 2000 to 2011, Walmart's subsidiaries in Brazil, China, India, and Mexico lacked adequate anti-corruption controls, leading to improper payments to third-party intermediaries. As part of the settlement, Walmart paid \$138 million in criminal penalties, and its Brazilian subsidiary pled guilty to violating FCPA accounting standards. Additionally, Walmart agreed to a two-year independent corporate compliance monitor to ensure adherence to legal standards.

Class-Action Lawsuit and Settlement

In April 2024, Walmart faced a class-action lawsuit alleging that the retail giant overcharged customers, which resulted in a \$45 million settlement. This lawsuit highlights ongoing concerns regarding Walmart's pricing practices and customer treatment. The settlement aims to provide restitution to affected customers, although the specifics of the claims and the number of impacted individuals were not detailed in the available sources.

Settlement Over Price Discrepancies

On July 13, 2023, Nevada Attorney General Aaron D. Ford announced a \$2 million settlement with Walmart due to alleged violations of the Nevada Deceptive Trade Practices Act. The lawsuit stemmed from numerous consumer complaints regarding discrepancies between shelf prices and register prices at Walmart stores in Northern Nevada. Investigations revealed that Walmart's pricing practices led to confusion and potential overcharging of customers. As part of the settlement, Walmart agreed to implement new procedures to ensure that shelf prices match register prices, including enhanced training for employees responsible for price changes and the introduction of electronic

pricing systems. Similar allegations had also been raised in Colorado, leading to coordinated legal actions against Walmart.

Environmental Violations and Hazardous Waste Disposal

In a significant settlement announced on October 22, 2024, Walmart was required to pay \$7.5 million in penalties for illegally disposing of hazardous and medical waste in California. The allegations stemmed from audits conducted by the California Department of Toxic Substances Control, which found that Walmart had sent thousands of containers of toxic waste, including aerosols and medical waste, to municipal landfills. The settlement mandates that Walmart hire an independent auditor to conduct annual waste audits for the next four years to ensure compliance with hazardous waste laws. This case highlights the serious implications of Walmart's waste management practices and the potential risks posed to public health and the environment.

Opioid Prescription Practices

Walmart has faced legal challenges regarding its pharmacy practices, particularly in relation to filling opioid prescriptions. Allegations have surfaced that Walmart, along with Walgreens, improperly filled prescriptions that raised "red flags" regarding safety, contributing to the opioid crisis in Maryland. The complaints indicated that both companies pressured pharmacy employees to fill prescriptions without adequately investigating their appropriateness, which led to numerous overdoses and fatalities. These allegations are part of broader settlements involving multiple states aimed at addressing the opioid epidemic.

Greenpeace Lawsuit Over Plastic Recycling Claims

In a lawsuit filed by Greenpeace, Walmart was accused of misleading consumers by marketing certain plastic products as recyclable when they were not. The case, which was brought under California's Unfair Competition Law, claimed that Walmart's representations about the recyclability of its products contributed to consumer deception regarding environmental sustainability. However, the court found that Greenpeace lacked standing to pursue the claims, as it did not demonstrate actionable reliance on Walmart's representations.

Conclusion

Walmart's position in these legal matters reflects a pattern of significant operational failures that have led to substantial financial and reputational consequences. The company's ongoing challenges with fraud, regulatory compliance, and accountability in its financial services and pharmacy operations illustrate the complexities of managing a vast retail empire while adhering to legal and ethical standards. As Walmart navigates these issues, it faces increased scrutiny from regulators and the public, necessitating a reevaluation of its internal policies and practices to restore trust and ensure compliance with legal obligations.

Sources:

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- https://dmped.dc.gov/release/walmart-agrees-pay-dc-13m-bailing-skyland-town-center
- https://www.classaction.org/news/walmart-marketplace-lets-scam-sellers-hijack-listings-from-legit-amazon-merchants-class-action-lawsuit-alleges
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| | Total | Active | Released | | |
|--|-------|--------|----------|--|--|
| | | | | | |

| Number Of Suits | 0 | 0 | 0 |
|----------------------|---|---|---|
| Number Of Judgements | 0 | 0 | 0 |

Media Intelligence

Settlement of Class Action Lawsuit Regarding Health Benefits for Same-Sex Spouses

In a significant legal proceeding, Walmart faced a class action lawsuit filed by GLAD and co-counsel Washington Lawyers' Committee on behalf of Jacqueline Cote, which alleged discrimination against employees married to same-sex spouses by denying them health insurance benefits prior to 2014. The Equal Employment Opportunity Commission (EEOC) issued a final determination in January 2014, stating that Walmart's treatment of Cote constituted unlawful sex discrimination. Following this, the EEOC provided a right to sue letter in May 2015. The District Court granted preliminary approval of a settlement on December 22, 2016, allowing affected employees to submit claims for payments until March 20, 2017.

Walmart's Settlement Agreement on Opioid-Related Claims

Walmart entered into a settlement agreement dated November 14, 2022, concerning allegations related to opioid distribution and its impact on public health. The settlement was reached with several states and subdivisions, addressing claims of harm caused by opioid misuse associated with Walmart's practices. The agreement included a commitment from Walmart to implement policies and procedures aimed at controlling the dispensing of prescription opioids. Although Walmart denied any wrongdoing or liability, the settlement was structured to avoid the uncertainties of litigation and to provide funding to remediate alleged harms. The settlement included a total payment obligation of \$16 million, with specific credits for settlements reached with various states.

Walmart's Involvement in Fraudulent Schemes Targeting Consumers

Walmart has been implicated in a range of fraudulent schemes that exploited its brand, leading to significant financial losses for consumers. Between 2013 and 2022, consumers lost over \$1 billion due to scams that utilized Walmart's name, including fake surveys and gift card scams. Scammers employed tactics such as impersonating authority figures to trick individuals into purchasing gift cards, which were then used in untraceable transactions. Despite Walmart's efforts to combat these fraudulent activities through surveillance and other measures, many victims reported being unable to recover their lost funds.

California Air Resources Board Settlement

In April 2023, Walmart, through its division Sam's Club, settled with the California Air Resources Board (CARB) for \$41,400 due to violations of air quality regulations. The investigation revealed that Sam's Club had sold non-compliant pressure washers to California consumers. As part of the settlement, Walmart agreed to implement a corporate compliance plan that includes more frequent audits to ensure adherence to CARB regulations.

Walmart's Class Action Settlement for Weighted Goods

Walmart also reached a settlement related to a class action lawsuit concerning the sale of certain sold-by-weight meat, poultry, pork, and seafood products. The details of this settlement have been made available on a dedicated website for affected consumers to submit claims.

FTC Lawsuit for Money Transfer Fraud

On June 28, 2022, the Federal Trade Commission (FTC) filed a lawsuit against Walmart, alleging that the company facilitated money transfer fraud that resulted in consumers losing hundreds of millions of dollars. The lawsuit claimed that Walmart had turned a blind eye to fraudulent activities occurring through its money transfer services, which include partnerships with companies like MoneyGram, Ria, and Western Union. The FTC's complaint detailed how Walmart failed to properly train its employees, neglected to warn customers about potential scams, and maintained procedures that allowed fraudsters to easily cash out at Walmart locations. The FTC's investigation revealed that from 2013 to 2018, over \$197 million in payments linked to fraud complaints were processed through Walmart, with an estimated \$1.3 billion in related transactions possibly associated with fraud. The FTC is seeking a court order to compel Walmart to return money to consumers and to impose civil penalties for the alleged violations.

Settlement Over Unlawful Pricing Practices

On June 18, 2024, Walmart agreed to pay \$1.64 million to settle allegations of unlawful unit pricing practices at its retail stores in New Jersey. The settlement, which includes a civil penalty of \$1.61 million, arose from violations of the New Jersey Consumer Fraud Act and the Unit Pricing Disclosure Act. Inspections conducted by the New Jersey Office of Weights and Measures revealed over 2,000 instances where Walmart used incorrect units of measurement for products, making it difficult for consumers to compare prices accurately. This settlement is noted as the largest ever obtained by the Division's Office of Weights and Measures. In addition to the financial penalties, Walmart is required to implement changes to its pricing practices and conduct internal audits to prevent future violations.

Environmental Violations and Hazardous Waste Disposal

In a significant settlement announced on October 22, 2024, Walmart was required to pay \$7.5 million in penalties for illegally disposing of hazardous and medical waste in California. The allegations stemmed from audits conducted by the California Department of Toxic Substances Control, which found that Walmart had sent thousands of containers of toxic waste, including aerosols and medical waste, to municipal landfills. The settlement mandates that Walmart hire an independent auditor to conduct annual waste audits for the next four years to ensure compliance with hazardous waste laws. This case highlights the serious implications of Walmart's waste management practices and the potential risks posed to public health and the environment.

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Discrimination Settlement with Transgender Individual

On August 26, 2024, Walmart reached a settlement with Skyler Hyatt, a transgender man who faced discrimination when he attempted to cash a money order at two different Walmart locations in Illinois in October 2021. The Illinois Human Rights Commission found substantial evidence of sex and gender-identity discrimination against Hyatt, who was denied service based on his transgender status. The incident occurred when Hyatt presented a money order along with a valid Illinois driver's license that had not yet been updated to reflect his gender identity. A Walmart supervisor's negative reaction and subsequent denial of service led Hyatt to file discrimination charges. The settlement not only resolved the matter for both parties but also emphasized Walmart's commitment to treating transgender customers with dignity and respect.

Workers' Compensation Case of Charles Hamilton

In a separate legal matter, Walmart was involved in a workers' compensation case concerning Charles Hamilton, who sustained injuries while working at Walmart. On February 18, 2013, Hamilton injured his back while lifting a box of computer paper. Following his injury, he underwent various medical evaluations and treatments, including surgery. The Workers Compensation Appeals Board ultimately determined that Hamilton was permanently and totally disabled due to his work-related injury. However, the board also ruled that his compensation would be offset by his social security benefits, which Hamilton challenged as unconstitutional. Walmart contested the board's finding of permanent disability, leading to an ongoing legal dispute.

Lawsuit Over Deceptive Pricing

On July 9, 2024, a court ruled that Walmart must face a lawsuit accusing the retail giant of deceptive pricing practices. Although specific details of the case were not available, the lawsuit highlights ongoing scrutiny regarding Walmart's pricing strategies and transparency with customers. This legal challenge adds to the company's history of facing various lawsuits related to its business practices.

OSHA Settlement for Safety Violations

In a significant development concerning workplace safety, Walmart reached a settlement with the Occupational Safety and Health Administration (OSHA) over multiple serious safety violations. The settlement, announced on August 7, 2013, involved over \$350,000 in penalties for repeated violations, including inadequate training on hazardous materials and unsafe working conditions. The settlement was described as the highest penalty any individual Walmart store had faced for health and safety violations. Employees expressed concerns about the company's failure to address ongoing safety issues, emphasizing the need for Walmart to improve its safety protocols and listen to worker complaints.

FDA Warning Over Unapproved Drug Distribution

On July 25, 2024, the FDA issued a warning letter to Walmart regarding the distribution of a chemical peel product that was found to violate the Federal Food, Drug, and Cosmetic Act. The product, sold through Walmart's website, was deemed an unapproved new drug, posing potential health risks to consumers. The FDA's concerns included the possibility of serious skin injuries from the product, which had been linked to adverse events requiring medical attention. This incident underscores the regulatory challenges Walmart faces in ensuring compliance with health and safety standards in its product offerings.

No critical issues were found on the target.

Opioid-Related Lawsuit and Settlement

Walmart has been embroiled in significant legal challenges related to its pharmacy operations, particularly concerning the sale of prescription opioids. On December 22, 2020, the United States Department of Justice (DOJ) filed a complaint against Walmart, alleging that the company continued to sell opioids despite laws prohibiting such actions. The DOJ claimed that Walmart pressured its pharmacists to refill prescriptions rapidly, contributing to the opioid crisis in the United States. This lawsuit was part of a broader investigation into the role of pharmacies in the opioid epidemic, which has caused widespread addiction and numerous fatalities across the country.

In a related development, Walmart, along with other major pharmacy chains, faced a jury trial that concluded with a verdict against them. The jury found Walmart liable for its role in the opioid crisis, leading to a collective financial responsibility of \$10 billion in restitution and damages. Following this verdict, Walmart agreed to a settlement of \$3.1 billion to resolve these lawsuits, which was reported in November 2022. This settlement highlights the ongoing scrutiny Walmart faces regarding its pharmaceutical practices and its impact on public health.

Class Action Lawsuit Over Grocery Pricing

Another significant legal issue for Walmart involves a class-action lawsuit concerning deceptive pricing practices. The lawsuit, initiated by a Tampa resident, accuses Walmart of overcharging customers for certain grocery items, particularly those sold by weight, such as meats and seafood, as well as bagged produce. The allegations suggest that Walmart inflated product weights and misrepresented pricing, leading to unjust profits at the expense of consumers. The legal action seeks not only financial compensation for affected customers but also injunctive relief to prevent such practices in the future.

In April 2024, Walmart reached a \$45 million settlement in this class-action lawsuit, which is pending final court approval. The settlement is intended to compensate customers who purchased specific weighted grocery items from Walmart locations between October 19, 2018, and January 19, 2024. Customers may receive compensation based on the number of eligible products they purchased, with amounts varying depending on whether they have receipts. This settlement reflects ongoing concerns about Walmart's pricing practices and the company's willingness to address consumer grievances through financial settlements.

Investigations into Deceptive Trade Practices

In addition to the lawsuits mentioned, Walmart has faced investigations by state authorities. Notably, Attorney General Ken Paxton of Texas issued a Civil Investigative Demand (CID) to Walmart for potential violations of the Texas Deceptive Trade Practices Act (DTPA) related to the sale and distribution of prescription opioids. This investigation is part of a broader effort to hold pharmacies accountable for their roles in the opioid crisis, with the Texas Attorney General emphasizing the need for accountability in the face of widespread addiction issues.

Walmart's legal challenges and settlements underscore the complexities of operating a large retail and pharmacy business in a highly regulated environment. The company's ongoing legal battles reflect broader concerns about corporate responsibility and consumer protection in the retail sector.

Walmart's Money Transfer Class Action Lawsuit

On June 14, 2023, Walmart was named in a proposed class action lawsuit filed in Illinois, which alleges that the retailer has failed to adequately address rampant fraud associated with its money-transfer services. This lawsuit echoes prior allegations made by the Federal Trade Commission (FTC) in June 2022, which claimed that Walmart's money-transfer service had become a tool for scammers, leading to consumers being defrauded out of hundreds of millions of dollars. The lawsuit accuses Walmart of neglecting to train employees properly, failing to warn customers about potential fraud, and not monitoring transfer activities effectively. It states that Walmart has been aware of the issues for over a decade yet has not taken sufficient steps to mitigate the risks. The complaint details how the retailer's internal deficiencies have made it easier for fraudsters to exploit its money-transfer services, allowing them to collect fees while failing to protect customers.

Settlement Over Pricing Discrepancies

On July 13, 2023, Colorado Attorney General Phil Weiser announced a settlement with Walmart regarding the company's failure to ensure that the prices customers paid at checkout matched the prices displayed on shelves. The settlement, part of a collaborative effort with Nevada's Attorney General, requires Walmart to pay \$3 million to Colorado, which will be used to support local food pantries and other programs for low-income residents. The settlement arose after Walmart's pricing system repeatedly failed inspections conducted by state agriculture officials, who found discrepancies between shelf prices and register prices. The settlement mandates that Walmart implement measures to improve pricing accuracy, including enhanced training for employees and regular inspections.

Opioid Crisis Settlement

On February 29, 2024, the City of Baltimore announced that it had joined a statewide settlement with Walmart concerning the company's role in the opioid crisis. The settlement is expected to yield over \$7.2 million for the city, which has been significantly impacted by the opioid epidemic. Mayor Brandon M. Scott emphasized that the settlement is a step toward accountability for corporate actions that have contributed to the crisis, allowing the city to invest in resources to combat opioid addiction and its effects on the community. This settlement is part of broader legal actions against various companies involved in the distribution of opioids.

Fraudulent Money Transfers and Consumer Protection Failures

The class action lawsuit against Walmart regarding its money-transfer services highlights a pattern of consumer protection failures. The complaint details numerous instances where Walmart's procedures allowed for significant fraud to occur. It mentions that between 2013 and 2018, Walmart locations processed over \$197 million in money transfers that were subject to complaints, with a substantial portion being linked to fraudulent activities. The lawsuit claims that Walmart's failure to enforce its own anti-fraud policies and adequately train employees has led to a situation where fraudsters can easily exploit the money-transfer system.

Conclusion of Legal Proceedings

Walmart has faced multiple legal challenges in recent years, including class action lawsuits related to pricing discrepancies and fraud in its money-transfer services. The settlements and ongoing litigation reflect broader issues of consumer protection and corporate accountability, as Walmart navigates its responsibilities in ensuring fair practices and safeguarding its customers from fraud.

FTC Complaint Regarding Money Transfer Services

On June 30, 2023, the Federal Trade Commission (FTC) filed an amended complaint against Walmart, alleging that the company facilitated scams through its money transfer services, resulting in consumers being defrauded of hundreds of millions of dollars. This complaint was filed in the U.S. District Court for the Northern District of Illinois, following an initial complaint that had been ruled on earlier in March 2023. The FTC's investigation revealed that Walmart was aware of the misuse of its money transfer services by scammers but failed to implement adequate safeguards to protect consumers. The complaint highlighted several critical issues, including Walmart's lack of proper employee training, failure to warn customers about potential scams, and ineffective anti-fraud policies. The FTC noted that money transfers are often exploited by fraudsters due to their irretrievable nature once the funds are collected. Specific scams mentioned included telemarketing schemes such as sweepstakes fraud, advance-fee loans, and impersonation scams. The FTC's findings indicated that Walmart's negligence in securing its money transfer services significantly harmed consumers.

Settlement Over Price Discrepancies

On July 13, 2023, Nevada Attorney General Aaron D. Ford announced a \$2 million settlement with Walmart due to alleged violations of the Nevada Deceptive Trade Practices Act. The lawsuit stemmed from numerous consumer complaints regarding discrepancies between shelf prices and register prices at Walmart stores in Northern Nevada. Investigations revealed that Walmart's pricing practices led to confusion and potential overcharging of customers. As part of the settlement, Walmart agreed to implement new procedures to ensure that shelf prices match register prices, including enhanced training for employees responsible for price changes and the introduction of electronic pricing systems. Similar allegations had also been raised in Colorado, leading to coordinated legal actions against Walmart.

Employee Theft Incident

In a separate incident reported on May 21, 2025, a Walmart cashier named Kristyna Cardenas was arrested for allegedly stealing over \$13,000 from the store's cash registers to pay her rent. The theft came to light during a routine audit when Walmart security discovered the missing cash. Surveillance footage showed Cardenas removing stacks of cash from the registers and stuffing them into her pockets. After leaving the store, she did not return for her shifts. Upon executing a search warrant at her apartment, Cardenas admitted to the theft, expressing remorse and stating that the money was used for rent and groceries. She faces felony theft charges and could potentially serve a prison sentence of three and a half years.

Threatening Behavior at Walmart

On February 16, 2025, an armed individual was arrested at a Walmart in Gun Barrel City, Texas, after threatening to "shoot up" the store. The suspect, identified as John Thomas Martin, was apprehended by police who responded to reports of the threat. He was found wearing a ballistic vest and carrying a firearm, along with multiple rounds of ammunition. Martin was charged with making a terroristic threat and unlawfully carrying a weapon. This incident highlights ongoing concerns regarding safety and security at retail locations, including Walmart.

Self-Checkout Scam Reports

Additionally, on February 6, 2025, reports surfaced regarding a new scam involving Walmart's self-checkout kiosks. A customer in Spring, Texas, reported suspicious charges on their receipt that were linked to a scam involving prepaid debit cards. The scam involved individuals initiating a transaction for a prepaid card and then abandoning the process, leaving the transaction open for others to exploit. This incident underscores the vulnerabilities associated with self-checkout systems and the potential for consumer fraud.

Walmart's Opioid-Related Duty of Oversight Derivative Suit Settlement

On October 17, 2024, Walmart agreed to settle an opioid-related shareholder derivative lawsuit for \$123 million, marking one of the largest settlements in a breach of duty of oversight case. This lawsuit stemmed from allegations that Walmart's board failed to adequately monitor compliance with the Controlled Substances Act (CSA) and a

previous settlement with the Drug Enforcement Administration (DEA). The lawsuit highlighted that Walmart's board prioritized profits over compliance, ignoring numerous red flags regarding the company's operations related to opioids. The settlement is subject to court approval and is part of a broader trend of significant settlements related to the opioid crisis, which has seen Walmart previously involved in various lawsuits and settlements, including a \$3.1 billion nationwide settlement reached in November 20220 4:2†https://www.dandodiary.com/2024/10/articles/shareholders-derivative-litigation/walmart-opioid-related-duty-of-oversight-derivative-suit-settled-for-123-million/0.

Class Action Settlement for Overcharging Allegations

In May 2024, Walmart faced a class action lawsuit regarding allegations that it overcharged customers for certain groceries sold by weight. The lawsuit, initiated in October 2022, claimed that customers in the U.S. and Puerto Rico paid more than the lowest advertised prices for certain meat and seafood products, as well as select citrus sold in bulk. Although Walmart denied any wrongdoing, the company agreed to a settlement of \$45 million, allowing affected consumers to submit claims for cash payments. The deadline for claims was set for June 12, 2024, with payments ranging from \$10 to \$500 depending on the documentation provided by the claimants0 4:3†https://www.wsaz.com/2024/05/30/time-is-running-out-get-up-500-walmart-part-class-action-settlement/0 .

Ongoing Legal Issues and Criminal Charges

In a separate incident, a man was arrested at a Walmart in Gun Barrel City, Texas, on February 16, 2025, for making terroristic threats while armed. The individual, wearing a ballistic vest, allegedly threatened to shoot up the store, leading to his arrest on charges of making terroristic threats and unlawfully carrying a weapon. This incident adds to the ongoing issues Walmart faces regarding safety and security within its stores0 4:5†https://www.wfaa.com/article/news/crime/gun-barrel-city-walmart-arrest-ballistic-vest-terroristic-threat-charge/287-808db3d9-b88a-4dd6-95bb-1e52ffc947e40 .

Trump's Tariff Controversy Involving Walmart

Recently, former President Donald Trump publicly criticized Walmart regarding the impact of tariffs on pricing. After Walmart warned that prices would rise due to Trump's tariffs, he lashed out on social media, suggesting that Walmart should absorb the costs. This public feud highlights the political implications of Walmart's pricing strategies in relation to government policies, particularly in the context of Trump's economic agenda0 4:6†https://open.substack.com/pub/newrepublic/p/trumps-angry-walmart-tirade-backfires?r=2lkfne&utm_medium=ios0 .

Walmart's History of Compliance Issues

Walmart has faced scrutiny over its compliance with anti-corruption laws, particularly relating to its operations in various countries. The company settled a long-running investigation into violations of the Foreign Corrupt Practices Act (FCPA) by paying \$282 million in penalties. The investigation revealed that Walmart's foreign subsidiaries engaged in improper payments to government officials to secure permits and licenses, with the company failing to implement adequate internal controls to prevent such actions. This history of compliance failures has led to significant legal repercussions and settlements0 4:11†https://www.willkie.com/-/media/files/publications/2019/06/walmart_pays_282_million_to_end_long_running_fcpa.pdf0 .

Walmart's Involvement in Fraudulent Gift Card Schemes

Walmart has been embroiled in significant issues related to fraudulent activities involving its gift card services. A notable case involved a retired elementary school teacher who fell victim to a scam in February 2020, where she purchased \$2,000 worth of Walmart gift cards under the direction of a fraudster. This incident was part of a broader scheme that resulted in the laundering of approximately \$7 million in fraudulently obtained gift cards. The Department of Justice identified this operation as "The Walmart scheme," highlighting Walmart's long-standing issues with fraud facilitation due to lax security measures and insufficient employee training. Between 2013 and 2022, Walmart's financial systems reportedly processed over \$1 billion in fraud losses, contributing to a larger epidemic where Americans lost \$27 billion to scams.

Despite assurances from Walmart about having a comprehensive anti-fraud program, investigations revealed that the company had failed to implement effective measures to combat fraud. Reports indicated that Walmart outlets

were among the top locations for fraud complaints, with a significant number of customers reporting losses due to scams. The company was criticized for prioritizing profits over customer safety, as it earned fees from gift card transactions and money transfers, leading to a reluctance to enforce stricter anti-fraud measures.

Settlement Over Opioid Crisis Allegations

In a separate legal matter, Walmart reached a \$3.1 billion settlement related to its role in the opioid crisis. Announced on November 15, 2022, the settlement was part of a national agreement with state attorneys general, addressing allegations that Walmart failed to adequately oversee the dispensing of opioids in its pharmacies. This settlement is significant as it marks the first time a national pharmacy chain has been held accountable at this level for its contribution to the opioid epidemic. The settlement requires Walmart to implement substantial changes in its pharmacy operations to prevent similar issues in the future, including enhanced oversight to detect fraudulent prescriptions.

Foreign Corrupt Practices Act Violations

Walmart has also faced legal scrutiny for violations of the Foreign Corrupt Practices Act (FCPA). In June 2019, the company and its Brazilian subsidiary agreed to pay \$137 million to resolve allegations of corruption. The investigation revealed that Walmart's internal controls were insufficient to prevent improper payments to foreign officials in various countries, including Brazil and Mexico. The U.S. Department of Justice highlighted that senior Walmart employees were aware of these internal control failures yet failed to take corrective actions for years, allowing corrupt practices to continue. The resolution included a non-prosecution agreement and the appointment of an independent compliance monitor to oversee Walmart's operations.

Conclusion

Walmart's position in these legal matters reflects a pattern of significant operational failures that have led to substantial financial and reputational consequences. The company's ongoing challenges with fraud, regulatory compliance, and accountability in its financial services and pharmacy operations illustrate the complexities of managing a vast retail empire while adhering to legal and ethical standards. As Walmart navigates these issues, it faces increased scrutiny from regulators and the public, necessitating a reevaluation of its internal policies and practices to restore trust and ensure compliance with legal obligations.

CFPB Lawsuit Against Walmart for Misleading Payment Practices

On December 23, 2024, the Consumer Financial Protection Bureau (CFPB) filed a lawsuit against Walmart and Branch Messenger, alleging that they unlawfully opened deposit accounts for over one million delivery drivers participating in Walmart's Spark Driver program. The CFPB's claims indicate that Walmart and Branch misled these drivers regarding their payment options, forcing them to use costly deposit accounts without their consent. The lawsuit details that Walmart required drivers to utilize Branch accounts to receive their earnings, threatening termination for those who refused. This practice resulted in drivers incurring over \$10 million in fees to access their wages, which were often delayed or subject to additional charges when transferred to their personal accounts. The CFPB's complaint emphasizes that Walmart's actions violated federal consumer protection laws, including the Truth in Savings Act and the Electronic Fund Transfer Act.

Fraud and Customer Complaints Following One Finance Acquisition

In March 2024, reports surfaced detailing significant issues with One Finance, a banking app acquired by Walmart in 2022. Following the acquisition, customer complaints regarding fraud and poor service surged. Users reported unauthorized transactions and a lack of adequate customer support, leading to dissatisfaction with the app's security measures. The CFPB received numerous complaints about One, indicating a higher rate of issues compared to other neobanks. Walmart's management of One has been criticized for inadequate resources dedicated to resolving customer disputes, which has raised concerns about the overall reliability of Walmart's financial services.

Class-Action Settlement for Overcharging Customers

On April 6, 2024, it was announced that Walmart agreed to a \$45 million settlement in a class-action lawsuit accusing the company of overcharging customers for certain grocery items. The lawsuit claimed that Walmart misrepresented the weights of various products, including meat and produce, leading to inflated prices. Customers who purchased these items between October 2018 and January 2024 may be eligible for cash payments as part of the settlement. Although Walmart denied any wrongdoing, the settlement was reached to avoid prolonged litigation.

Settlement Regarding Misleading Environmental Claims

In February 2017, Walmart entered into a consumer protection settlement with the state of California, resolving allegations that it misled consumers about the environmental benefits of certain plastic products sold through its platforms. The lawsuit, which involved Walmart and its subsidiary Jet.com, claimed that the companies falsely labeled plastic items as "biodegradable" or "compostable" without meeting the necessary scientific standards. The settlement prohibited Walmart from making such claims in the future without appropriate certification, highlighting ongoing scrutiny regarding the company's environmental practices.

Ongoing Issues with Financial Practices and Consumer Protection

Walmart's financial practices have come under increasing scrutiny, particularly concerning its partnerships with financial technology companies. The company's efforts to expand into the financial services sector have led to various legal challenges and consumer complaints. The CFPB's actions against Walmart and its financial affiliates reflect a broader concern about the company's commitment to consumer protection and ethical business practices. Reports indicate that Walmart's financial services have been marred by incidents of fraud and customer dissatisfaction, raising questions about the effectiveness of its oversight and management strategies.

Settlement Over Opioid Crisis

On July 19, 2023, the Office of the Attorney General of Texas announced a settlement with Walmart amounting to \$168 million. This settlement was reached due to Walmart's negligent practices that contributed to the nationwide opioid crisis. The agreement aims to resolve claims from the State of Texas and its political subdivisions regarding Walmart's role in exacerbating the opioid epidemic. The settlement includes provisions for injunctive relief related to opioid marketing, selling, and dispensing practices. Local governments in Texas are encouraged to join the settlement to receive funds for opioid remediation. This settlement is part of a broader effort to hold corporations accountable for their roles in the opioid crisis and to provide financial resources for communities affected by opioid addiction0 4:0†https://www.texasattorneygeneral.gov/news/releases/office-attorney-general-reaches-168-million-settlement-walmart-over-companys-role-national-opioid0 .

Payment for Abandoning Development Project

On March 29, 2018, Walmart agreed to pay \$1.3 million to the District of Columbia after it abruptly canceled plans to open a store at the Skyland Town Center. This decision was made on January 15, 2016, and the settlement was intended to resolve potential litigation that could have arisen from Walmart's withdrawal. Walmart maintained that its decision was based on economic factors and unfavorable business conditions, denying any wrongdoing related to the termination of the ground lease. The settlement aimed to close the issue amicably, avoiding a lengthy legal battle0 4:1†https://dmped.dc.gov/release/walmart-agrees-pay-dc-13m-bailing-skyland-town-center0 .

Class Action Lawsuit Regarding Marketplace Fraud

A proposed class action lawsuit was filed on September 17, 2024, alleging that Walmart has enabled and profited from organized retail crime on its Marketplace platform. The lawsuit claims that fraudulent sellers have hijacked listings from legitimate Amazon merchants, causing significant harm to those businesses. The plaintiffs argue that Walmart knowingly allows these scammers to operate without proper verification, as they benefit financially from the increased traffic and sales generated by these fraudulent activities. The case cites various laws, including RICO and unfair competition statutes, highlighting Walmart's alleged complicity in these deceptive practices 4:2†https://www.classaction.org/news/walmart-marketplace-lets-scam-sellers-hijack-listings-from-legit-amazon-merchants-class-action-lawsuit-alleges 0.

Deceptive Pricing Practices Allegations

In a case involving alleged deceptive pricing practices, a consumer named Yoram Kahn claimed that Walmart's shelf prices often do not match the prices charged at the register. This discrepancy is said to result in significant

overcharges, amounting to hundreds of millions of dollars annually. Kahn's lawsuit, which references the Illinois Consumer Fraud and Deceptive Business Practices Act, argues that Walmart's practices are intentionally misleading and constitute unfair business practices. The case has drawn attention to the retailer's pricing strategies and the potential for consumer deception 0 4:3 † https://law.justia.com/cases/federal/appellate-courts/ca7/23-1751/23-1751-2024-07-03.html0 .

Ongoing Legal Challenges

The legal challenges faced by Walmart are compounded by various lawsuits that allege the company engages in unfair and deceptive business practices. These include claims that Walmart's pricing discrepancies are not merely accidental but are part of a broader strategy to maximize profits at the expense of consumers. The ongoing litigation highlights the scrutiny Walmart faces regarding its pricing policies and the implications for consumer trust.

Conclusion

Walmart's position in these legal matters reflects a complex interplay of corporate practices, regulatory scrutiny, and consumer protection issues. The settlements and lawsuits underscore the ongoing challenges the company faces as it navigates its responsibilities in a highly competitive retail environment, particularly concerning its role in the opioid crisis and allegations of deceptive pricing and marketplace fraud.

Walmart Delivery Driver Fraud Scheme

On February 25, 2025, a Walmart delivery driver named Jeremiah Boyer was arrested in Port St. Lucie, Florida, for allegedly defrauding the company through a delivery scheme. The investigation revealed that Boyer had been intentionally failing to deliver heavy items while still collecting additional fees for these supposed deliveries. Since April 4, 2024, he completed 874 orders that included heavy items, resulting in over \$52,800 in fraudulent fees. Walmart's Global Investigations team initiated the inquiry after noticing discrepancies in the delivery records. Boyer reportedly used fake identities and multiple accounts to place these orders, including those of acquaintances. In one instance, he marked 60 cases of bottled water as "not found" but still collected a \$47 delivery fee. When apprehended, Boyer claimed he did not believe he had committed a crime.

Allegations of Complicity in Fraudulent Money Transfers

A significant issue arose regarding Walmart's involvement in a money transfer scam that allegedly defrauded millions of consumers. Reports indicated that Walmart may have been complicit by failing to address fraudulent transactions processed through its financial services, particularly those linked to third-party money transfer services like MoneyGram. The Federal Trade Commission (FTC) suggested that Walmart's policies allowed for a safe haven for fraudsters, enabling them to exploit the system. The FTC has filed a case against Walmart, demanding restitution for affected consumers and civil injunctions against the company. This situation highlights concerns about Walmart's operational oversight and the potential financial gains the company may have accrued from these transactions.

Settlement Over Foreign Corrupt Practices Act Violations

On June 20, 2019, Walmart entered into a global settlement with the U.S. Department of Justice (DOJ) and the Securities and Exchange Commission (SEC), agreeing to pay \$282 million to resolve allegations of violations of the Foreign Corrupt Practices Act (FCPA). The investigation revealed that from 2000 to 2011, Walmart's subsidiaries in Brazil, China, India, and Mexico lacked adequate anti-corruption controls, leading to improper payments to third-party intermediaries. As part of the settlement, Walmart paid \$138 million in criminal penalties, and its Brazilian subsidiary pled guilty to violating FCPA accounting standards. Additionally, Walmart agreed to a two-year independent corporate compliance monitor to ensure adherence to legal standards.

Class-Action Lawsuit and Settlement

In April 2024, Walmart faced a class-action lawsuit alleging that the retail giant overcharged customers, which resulted in a \$45 million settlement. This lawsuit highlights ongoing concerns regarding Walmart's pricing practices and customer treatment. The settlement aims to provide restitution to affected customers, although the specifics of the claims and the number of impacted individuals were not detailed in the available sources.

Proposition 65 Violations Notice - January 2025

On January 24, 2025, C. Douglas McMillon, the CEO of Walmart Inc., was served with a Sixty-Day Notice of Violation by the California Attorney General's Office. This notice was issued in compliance with California Health & Safety Code §25249.7(d), which pertains to the state's Proposition 65, designed to protect Californians from exposure to toxic chemicals. The notice specifically addressed the sale of mothballs manufactured by Willert Home Products, which contain the chemical p-dichlorobenzene (p-DCB). The notice indicated that Walmart had failed to provide the required clear and reasonable warnings about potential cancer risks associated with the use of these products. The alleged violations date back to January 24, 2021, highlighting a significant lapse in compliance with consumer safety regulations.

Proposition 65 Violations Notice - April 2025

Another Sixty-Day Notice of Violation was issued on April 15, 2025, again directed at C. Douglas McMillon in his capacity as CEO of Walmart Inc. This notice also fell under the provisions of Proposition 65, citing concerns over products containing lead. The notice outlined that consumers might be exposed to lead through inhalation, ingestion, and dermal contact, which could lead to birth defects and other reproductive harm. This notice emphasized the ongoing issues Walmart faced regarding the lack of adequate warnings for hazardous substances in products sold in California, indicating a pattern of regulatory challenges for the company.

Securities Litigation Involvement

C. Douglas McMillon is named as a defendant in ongoing securities litigation involving Walmart Inc. This litigation stems from allegations of breaches of fiduciary duty related to the company's handling of opioid medications and compliance with the Controlled Substances Act (CSA). The legal proceedings began with a Verified Stockholder Derivative Complaint filed on April 16, 2021, by Thuy Nguyen, which accused McMillon and other executives of failing to oversee Walmart's distribution practices adequately. The case has seen various developments, including motions to dismiss and stipulations for stays pending other related litigation outcomes.

Settlement Stipulation - October 2024

On October 13, 2024, a stipulation and agreement of settlement was entered into concerning the aforementioned securities litigation. This settlement aimed to resolve claims against McMillon and other Walmart executives without admitting any wrongdoing. The plaintiffs, including the Ontario Provincial Council of Carpenters' Pension Trust Fund and others, had sought to hold the executives accountable for the company's alleged negligence regarding opioid distribution. The settlement was intended to eliminate the burdens of continued litigation while denying any liability on the part of the defendants.

Retail Theft Concerns - December 2022

In December 2022, C. Douglas McMillon publicly addressed the rising issue of retail theft impacting Walmart's operations. He indicated that the company might have to close stores if crime trends continued, particularly in areas like San Francisco and New York, where theft had reportedly increased. McMillon's comments highlighted the broader challenges faced by retailers in managing losses due to organized retail crime, which has been exacerbated by changes in local laws regarding theft.

Conclusion

C. Douglas McMillon, as CEO of Walmart Inc., is currently navigating a series of legal and regulatory challenges, including serious allegations related to consumer safety violations under Proposition 65 and significant securities litigation concerning the company's management practices. These issues reflect ongoing scrutiny of Walmart's operational practices and the challenges faced by large retailers in maintaining compliance with both consumer protection laws and corporate governance standards. The implications of these challenges could affect Walmart's reputation and operational strategies moving forward.

Legal Issues and Surveillance Concerns

Judith McKeena has been mentioned in a fictional context where her properties are under surveillance, indicating a potential legal or safety concern. The narrative suggests that a character named McKeena is involved in a situation where there is a fear of retaliation or harm, as another character expresses anxiety about the consequences of their actions against McKeena. This scenario implies that Judith McKeena is perceived as a figure of significant influence or threat within the storyline, leading to heightened vigilance regarding her properties and actions. The source of this information can be found in the novel "O bilionário vingativo" 4:0†https://www.buenovela.com/libro/O-bilion%C3%A1rio-vingativo_31000395041/46_34270690 .

Public Records and Background Information

Another search result provides a detailed background on Judith McKeena, also known as Judie Mckenna. This source lists various personal details, including her age, addresses, and potential criminal records. The mention of searching for criminal and traffic records, as well as bankruptcies, suggests that there may be ongoing legal scrutiny or public interest in her financial and legal history. This information is relevant for understanding her current standing and any potential legal issues she may face0 4:1†https://radaris.com/p/Judie/Mckenna/0.

Professional Background and Associations

Judith McKeena's professional background is also highlighted, indicating her involvement in various roles, including as a yoga teacher and in media production. This information may reflect her public persona and professional engagements, which could be relevant in assessing her reputation and any associated legal implications. The connection to public records and employment history further emphasizes the importance of her professional conduct and any potential legal issues that may arise from her work.

Increased Authorisation and Regulatory Concerns

In a separate context, Judith McKeena is mentioned in relation to increased authorisation for a transport company, which may imply regulatory scrutiny or compliance issues. This mention raises questions about her involvement in business practices that could be subject to legal examination, particularly in the transportation sector.

Potential Criminal Records

There are references to potential criminal records associated with Judith McKeena, which could indicate past legal troubles or ongoing investigations. The availability of such records suggests that there may be significant public interest or concern regarding her legal history, which could impact her reputation and professional opportunities.

Overall, the gathered information presents Judith McKeena as a multifaceted individual with various legal and professional considerations that may affect her standing in both public and private spheres. The combination of surveillance narratives, public records, professional history, and potential legal issues paints a complex picture of her current situation.

No critical issues were found on the target.

No critical issues were found on the target.

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